

23rd October 2020

To: Parents / Carers of Ski Trip 2021 Students

Dear Parents / Carers

I have recently been appointed as the Operations Director of Codsall Multi-Academy Trust and have replaced Ant Smith, who some of you may have liaised with before. I am working with Mrs Davison & Mrs Brookes in a support capacity particularly regarding finance and insurance for the Ski Trip.

Parents should continue to pay towards their child's ski trip. Your next payment towards the trip which is the remaining balance is due on 29th November 2020. Should you choose not to pay then you would lose your deposit payment. If you do pay, then the trip will either go ahead or you will receive a refund should the trip be cancelled.

Please find below the latest update from SkiBound regarding the Ski Trip in 2021.

“Currently the FCDO is restricting travel to France which we are closely monitoring along with the actions being taken to resume travel in time for our ski trips to operate. We are fully committed to operating a ski programme for this coming winter season and we have been working hard to develop our operating model to respect new coronavirus guidelines which have been introduced in both the UK and overseas. This has involved working with our resorts and suppliers in detail to ensure we capture all the recommendations to ensure safe delivery of ski trips. These plans are being updated on a regular basis and further details will be sent but rest assured that the safety and welfare of our customers is the most important consideration. Like so many businesses we have had to adapt, adjust and find new ways to deliver our trips.

Any cancellations at this point would be considered as disinclination to travel and our normal cancellation charges would apply (loss of deposits).

Should the FCDO travel advice still be in place in 2021 and they advise against all but essential travel to your specific destination (be that because of the COVID-19 pandemic or any other reasons as detailed in our terms & conditions), then, at a given time before travel (approximately 14 days before departure), we would contact you to go through the following:

- *Consider the possibility of deferring the tour to a later date.*
- *Consider any alternative and suitable destinations for the group and propose the available options.*
- *If you did not take these options, and we are obliged to cancel the trip due to the FCDO advice then a full refund would be offered.*

Our full terms and conditions can be found here <https://www.skibound.co.uk/booking-terms>”.

As soon as we know more, we shall let you know.

Yours faithfully

Paul Bowman
Operations Director